



As a valued client, your opinion of your experience with Jupiter Law Center matters to us. Please take this one-minute survey to let us know how you feel. Thank you!

1. Why did you come to see us? \_\_\_\_\_

2. How did you find out about us?

- Referral (if so, who may we thank?) \_\_\_\_\_
- Print Ad (if so, which paper/magazine?) \_\_\_\_\_
- It's The Law* article (if so, which paper/magazine?) \_\_\_\_\_
- Website
- Internet Search (if so, where?) \_\_\_\_\_
- Other (if so, where?) \_\_\_\_\_

Please rate us as to: Poor-----Excellent

- 3. Office Appearance  1  2  3  4  5  6  7  8  9  10
- 4. Punctuality  1  2  3  4  5  6  7  8  9  10
- 5. Knowledgeable  1  2  3  4  5  6  7  8  9  10
- 6. Clear Communication  1  2  3  4  5  6  7  8  9  10
- 7. Courteous  1  2  3  4  5  6  7  8  9  10
- 8. Compassionate  1  2  3  4  5  6  7  8  9  10
- 9. Helpful  1  2  3  4  5  6  7  8  9  10
- 10. Timely return of calls  1  2  3  4  5  6  7  8  9  10

Comments: \_\_\_\_\_

Please rate us as to: Highly unlikely-----Extremely likely

- 11. I will use you in the future  1  2  3  4  5  6  7  8  9  10
- 12. I would recommend you to others  1  2  3  4  5  6  7  8  9  10

13. If you were to recommend us to your best friend, what would you say? \_\_\_\_\_

14. What specifically was your favorite part of working with Jupiter Law Center and why? \_\_\_\_\_

15. Would you like to receive occasional e-mails from us regarding developments in the law?  Yes  No

If so, please list your name and e-mail address.

Name \_\_\_\_\_

Email \_\_\_\_\_

16. May we have your permission to use your comments and ratings for our firm's marketing materials and website?

- Yes - and you may use my first and last initials
- Yes - but please post anonymously
- No - this is for your review only. If you check this box, we will honor your request.

Thank you for completing our survey!